



NAACP NEW HANOVER COUNTY

RESOURCES FOR HELP AGAINST DISCRIMINATION

Several potential resources that may be able to assist and/or litigate discrimination practices.

1) New Hanover County NAACP

Their web address is <https://www.nhcnaacp.org/>

You can fill out a confidential investigation request form for the Legal Redress Committee to evaluate your complaint.

Email: nhcnaacp@gmail.com

2) New Hanover County/City of Wilmington Community Relations Advisory Committee (C-RAC)

Their web address is <https://www.nhcgov.com/community-relations/>

You can fill out a confidential complaint form for C-RAC to evaluate your complaint.

The web site also has several other contact resources for filing complaints like yours.

3) New Hanover County Office of Diversity and Equity

Their web address is <https://www.nhcgov.com/>

Contact: Linda Thompson, Chief Diversity and Equity Officer

Office: 230 Government Center Drive, Suite 120, Wilmington, NC 28403

910-798-7414 (Pager) 910-798-7277 (Fax)

Email: lthompson@nhcgov.com

4) City of Wilmington Police Department

Their web address is <https://www.wilmingtonnc.gov/departments/police-department>

Contact: Corporal Crystal Williamson, Community Engagement Officer (Diversity & Inclusion)

Office: 910-367-3988

Email: Crystal.williamson@wilmingtonnc.gov

5) New Hanover County Schools Title IX Committee

The web address is <https://www.nhcs.net/board-of-education/committees/title-ix-committee>

Established in March 2019 to evaluate and/or investigate acts of sexual assault, abuse, and/or other discriminatory acts against students, families, or employees in the school system.

You can fill out a confidential form for the Title IX Committee to evaluate your complaint.

Jarelle Lewis – Director; Main number – 910-254-4200

6) Legal Aid of Wilmington, North Carolina

Their web address is <https://www.legalaidnc.org>

This is a web site where you can fill out a confidential complaint form or get contact phone numbers.

272 No. Front Street, Suite 220

Wilmington, NC 28401

Phone: (910) 763-6207

7) North Carolina Human Relations Commission

Their web site address is <https://www.oah.nc.gov/civil-rights-division/human-relations-commission>

1711 New Hope Church Road; Raleigh NC, 27609
Mailing address: 6714 Mail Service Center; Raleigh, North Carolina 27699-6700
Telephone: 919-431-3000

8) US Department of Labor

A web site address for contact info is <https://www.dol.gov/general/contact/contact-phone-topics> ;
Discrimination Race Division --- (202) 693-0106
Unfair Labor Practices --- (202) 693-0067

9) NC Attorney General's Office

The web address is <https://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx>
Their legal services web site address is <https://www.ncdoj.gov/About-DOJ/Legal-Services.aspx>

10) U.S. Equal Employment Opportunity Commission

A web site address for contact info is <https://www1.eeoc.gov/field/raleigh/index.cfm>
434 Fayetteville Street, Suite 700, Raleigh, NC 27601-1701
Phone 1-800-669-4000
Fax: 1-919-856-4151

11) Good Shepherd Center

Their web address is <https://www.goodshepherdwilmington.org/2020/08/eviction-prevention-project-epp/>
Using HUD CDBG-CV funds, Good Shepherd Center aims to help people who have lost income because of COVID-19 pay their rent or utilities through payments made directly to their landlord or utility provider
Location: 811 Martin St, Wilmington, NC 28401
Phone: 910-763-4424 ext. 115,
Email: eppwilmington@gmail.com

12) Representatives and Senators

United States Government

Senator Richard Burr --- (910) 251-1058	Representative Davis Rouzer --- (910) 395-0202
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North Carolina Government

Representative Deb Butler --- (910) 228-9222	Representative Ted Davis Jr. --- (910) 763-6249
Representative Holly Grange --- (919) 733) 5830	Senator Harper Peterson --- (919) 715-2525

Eviction Prevention Project

Wilmington, North Carolina



Have you lost income because of COVID-19? Are you having trouble paying your rent or utilities? The Eviction Prevention Project (EPP) may be able to help.

Using HUD CDBG-CV funds, Good Shepherd Center aims to help people who have lost income because of COVID-19 pay their rent or utilities through payments made directly to their landlord or utility provider.

To Be Eligible:

- You must rent an apartment or house within the City of Wilmington, NC;
- You must have a valid and current lease signed by your landlord; and
- You must be able to prove loss or reduction of household income due to COVID-19.

You do NOT have to have been diagnosed with COVID-19 to qualify.

You must also meet these income guidelines:

Income Guidelines		
Household Size	Maximum Monthly Household Income	Maximum Annual Household Income
1	3,666	44,000
2	4,186	50,240
3	4,713	56,560
4	5,233	62,800
5	5,653	67,840
6	6,073	72,880
7	6,493	77,920
8	6,913	82,960

Income guidelines apply to your income before the COVID-19-related loss.

Apply online at eppwilmington.org

You are NOT eligible if:

- You live in public housing;
- You receive other government rental assistance (Section 8, Housing Choice Vouchers, etc.); or
- You have unpaid rent from before April.

You must provide documents including:

- Your completed application (online or in person);
- A copy of your valid, current lease, signed by your landlord;
- Copies of your late or eviction notices;
- Proof of income from before the COVID-19-related income loss for all adult members of the household; and
- A Photo ID that matches the name on your lease.

Your Landlord must also agree to:

- Accept rental payments toward your delinquency;
- Not pursue eviction for non-payment for 3 months after assistance;
- Waive any late fees or penalties for rent not paid in April, May, or June; and
- Allow you 3 months to catch up fully on delinquent rent.

Applications will be accepted until funding runs out. The website will be updated to announce the end of the program.

Funding is limited and not every applicant will receive assistance.

More program details are available online at eppwilmington.org. Answers to Frequently Asked Questions are on the reverse of this flier.



eppwilmington.org • 910-763-4424 x115

Funding Provided by the City of Wilmington and HUD

Frequently Asked Questions about the Eviction Prevention Project

Do I have to have COVID-19 to be eligible for the program?

No. You only need to have lost income because of the effect COVID-19 has had on workers, businesses, and the economy.

How do I apply for assistance?

Visit eppwilmington.org to apply; you must complete the online application and provide the necessary back-up documentation. Refer to the opposite page for eligibility requirements and what additional documents you will need.

How much money will I get for my rent and/or utility bills?

Selected tenants will receive rent and/or utility assistance for up to three consecutive months, depending on need and availability of funds.

What documents do I need to apply?

Please see the other side of this flier.

What if I don't have a lease?

Unfortunately, you are not eligible if you do not have a valid lease.

Are there income eligibility guidelines?

Yes. Refer to the table on the opposite page of this flier.

How likely am I to get financial help?

Funding is limited and we will only be able to assist some of the many households in need.

How long will this program last?

The program will provide help until it is out of money.

How are people chosen for help?

Applicants will be served on a first come, first served basis. Assistance will depend on eligibility and completeness of the application.

My landlord is the Wilmington Housing Authority. Am I eligible?

No, people who live in public housing are not eligible for this program.

I pay part of my rent with a Section 8/Housing Choice Voucher. Am I eligible?

No, people who receive a government rental subsidy are not eligible for this program.

What if I lost my income before COVID-19 or my income loss is unrelated to COVID-19?

Only renters who lost their income due to COVID-19 are eligible for this program.

What if I apply but my landlord does not respond to the EPP or is not willing to agree to the EPP's terms?

Unfortunately, we need willing participation from your landlord to qualify for this program.

What if I am behind on my mortgage due to COVID-19 or live outside the city limits?

Unfortunately, we can only consider applicants who are renters within the City of Wilmington. New Hanover County residents interested in the county-led Housing Assistance Program should call the Department of Social Services to complete a household assessment by phone at 910-798-3500 or visit the Health and Human Services Building located at 1650 Greenfield Street.

July 23, 2020

in AANC News , Legislative Updates , NAA News



NC 2-1-1 Program

This program is an information and referral service provided by United Way of North Carolina, families and individuals can call to obtain free and confidential information on health and human services and resources within their community. This includes food, shelter, energy assistance, housing, parenting resources, healthcare, substance abuse, as well as specific resources for older adults and for persons with disabilities. **Tenants may qualify for rental and utility assistance through their program.**

To learn more about the NC 2-1-1 resource:

Text COVIDNC to 898-211 for announcements and updates

Dial 2-1-1 or 888-892-1162 Available 24 hours a day 7 days a week

Keep Up To Date

Information about North Carolina's response to COVID-19 can be found at: <https://www.nc.gov/covid19>.

Call for Assistance to Keep Families at Home in a Time of COVID-19

Join the Apartment Association for North Carolina, NC Coalition to End Homelessness, NC Housing Coalition, and NC Justice Center in calling for the creation of a statewide emergency assistance program to support individuals and families who are struggling to pay rent and utilities to remain in their rental housing.

North Carolina COVID-19 Resources for Renters Facing Eviction

If you are a renter in North Carolina facing eviction due to COVID-19 economic impacts, there may be resources available to you.

Rental and Utility Assistance

If you were unable to pay your rent and/or utilities due to COVID-19 or its economic impacts, you may qualify for assistance. Call **NC 2-1-1** to learn of resources in your community for emergency needs, including rental and utility assistance.

Know Your Rights

If you rent a home that has a federal subsidy (like Section 8, public housing, a tax credit, etc.), or if the property you are renting has a federally-backed mortgage (like a FHA loan, a VA loan, a Fannie Mae or Freddie Mac loan, etc.), you are protected under the CARES Act and a landlord is not allowed to evict for nonpayment right now. For those properties, landlords are not allowed to file a nonpayment eviction case between March 27, 2020, and July 25, 2020. An eviction notice served after this time period must provide the tenant with 30 days to vacate.

Also, no matter what kind of home you rent, Governor Roy Cooper ordered that no landlords should file eviction cases for nonpayment between May 30, 2020, and June 20, 2020. If your landlord filed a case against you during that time, you may have a defense. Governor Cooper also ordered that tenants are afforded 6 months after June 20, 2020 to pay rent that became due between May 30, 2020 and June 20, 2020.

Even if your eviction court date has already passed, you have 10 days from the day of the judgment to appeal.

Legal Assistance

You may also be eligible for legal assistance.

Free legal advice and counsel, including in-court representation, is available through Legal Aid of North Carolina. If you need a lawyer, call the statewide toll-free helpline at 1-866-219-5262 or apply online www.legalaidnc.org.

The Civil Legal Assistance Clinic at the UNC School of Law has a CARES Act Eviction Information Line to help Spanish speakers and people who are not eligible for assistance from Legal Aid. **Individuals seeking assistance from the CARES Act Eviction Information Line should send a text message with their full address, and property name if known, to 919-590-9165.** Tenants will then receive an information packet about the CARES Act via both text message and U.S. mail.

Free legal assistance for individuals in Western North Carolina is provided through Pisgah Legal. Call 1-800-489-6144 or apply online at <https://www.pisgahlegal.org/>.

